

Instructions in case of involvement in a traffic accident

1. In the event of a traffic accident, you should remain calm and immediately call the **Accident Care** company at **77772424**, and follow the instructions that will be given to you.
2. Do not leave the scene of the accident and do not move your vehicle until the **Accident Care** officer arrives, unless traffic is obstructed and specific conditions are met (**see par. 8**).
3. If there are any injured persons, immediately call the Police and an ambulance if this is deemed necessary.
4. If there are eyewitnesses, keep their details and ensure their willingness to appear before the police and/or the insurance company if they are called to give relevant testimony about the circumstances of the accident.
5. At the scene of the accident, all you have to sign is your statement to the **Accident Care** company and the Police. Do not sign any other document that may be given to you.
6. Do not trust any vehicle repairer who may appear at the scene of the accident and under no circumstances give your consent to repair your vehicle to people you do not know. Simply ask for the **Accident Care** company's tow truck to transport your vehicle to a workshop of your choice or contact our company's offices by phone for instructions.
7. Please note that you should sign a discharge form **only after** your vehicle has been repaired and delivered.
8. **Only if traffic is obstructed may the vehicles be moved, provided that all of the following conditions are met:**
 - A. There are no visible bodily injuries to any of the persons involved**
 - B. The presence of the Police is not required at the scene**
 - C. The vehicles do not require towing**
 - D. No additional damage will be caused to them**
 - E. It is reasonable for the vehicles to be moved under the circumstances**
9. **According to the law, before moving your own vehicle, you must necessarily follow the steps below:**
 - A. Call the **Accident Assistance** Company at:
77772424
 - B. **Request and record the details** of the third party driver(s) involved. That is, their name(s), their insurance policy number(s), their driver's license number(s), their vehicle details and their telephone number(s). Ideally, it is desirable to take a photo of them with your mobile phone.
 - C. **Take a photo of the vehicles at the scene of the collision** in their final position, their registration numbers, the damage caused to each vehicle and the surrounding area.
 - D. **Exchange the photos** with the parties involved if possible and forward the photos to the **Accident Care** company officer with whom you are in contact and who guided you by phone.
10. **After following the above steps** and moving your vehicle to the nearest safe location so as not to obstruct traffic, **you must wait for the Accident Care officer to arrive** in order to complete and sign the Accident Statement.

If you follow the above instructions, you will avoid unpleasant surprises and your interests will be protected in the best possible way.